

This is a translation provided for convenience only. The legally binding version of this document is the Russian-language original published at <https://wraxa.ai>. In the event of any discrepancy between this translation and the Russian-language version, the Russian-language version shall prevail.

PUBLIC OFFER

for the provision of services granting access to the Wraxa platform: Sites and Visuals

Edition dated 24 October 2026

Limited Liability Partnership «WRAXA», BIN 250940012660, Republic of Kazakhstan (hereinafter, the "Provider"), offers to individuals, individual entrepreneurs and legal entities (hereinafter, the "User") to enter into an agreement on the following terms. This document constitutes a public offer in accordance with Article 395 of the Civil Code of the Republic of Kazakhstan.

1. Subject Matter of the Agreement and Acceptance of the Terms

1.1. The Provider grants remote access to the Wraxa software platform at <https://wraxa.ai>, <https://visuals.wraxa.ai> and related official subdomains, as well as through the official applications (hereinafter, the "Platform"). The Wraxa Sites product is intended for creating, editing and publishing websites. The Wraxa Visuals product is intended for creating and processing visual and other digital content using artificial intelligence (AI).

1.2. The User works with the Platform independently. Payment is made for access to the selected product for a specified term with the established features, limitations and token quota. Custom development, manual management of advertising, legal review of materials and a guaranteed commercial result are not included in this service; such services require separate agreement.

1.3. Acceptance of the Offer is confirmed by ticking the consent box in the interface or by another action expressly designated as acceptance of the terms. Payment made after the User has been given the opportunity to read the Offer also constitutes acceptance with respect to the service being purchased. Registration in itself does not create an obligation to pay for a subscription and does not constitute authorization for future charges.

1.4. The User confirms that they are of legal age, have the necessary legal capacity and are authorized to act on behalf of the organization they represent. The parameters of a specific purchase — product, plan, price, currency, term, number of tokens and whether auto-renewal applies — are displayed before payment and form part of the agreement. Expressly agreed special terms of a purchase take precedence over the general description of the plan; mandatory provisions of law take precedence over the Offer.

1.5. Confirmations of payments, consents and instructions, transaction history and correspondence may be used to establish the actions of the parties, subject to the requirements of law. The processing of personal data is governed by the Privacy Policy: <https://wraxa.ai/documents/privacy-policy.pdf>. This Offer does not replace separate consent to data processing where such consent is required.

2. Account and Separate Access to Products

2.1. A single account is used for all products of the Platform. The User provides accurate information, protects the password and access credentials, and immediately reports any compromise thereof to support@wraxa.ai. Actions performed from an authorized account are attributed to the User unless otherwise established; this rule does not release the Provider from liability for its own security breaches.

2.2. Sites and Visuals are paid for separately. A Sites subscription does not grant paid access to Visuals; a Visuals subscription does not grant access to creating and publishing a website in Sites. The shared account and the shared token balance do not substitute for the required subscription to the relevant product. One subscription per product may be active at the same time.

2.3. New users are not granted a free trial period or a free generation quota. Generating a website in Sites and paid generations in Visuals require prior payment for the relevant access. Filling in a questionnaire, uploading materials and saving a task before payment may be available, but do not in themselves mean the start of a paid generation.

2.4. Trial periods granted earlier and still in effect end on the terms agreed when they were arranged. Plans that are unavailable for new purchases may be renewed for existing subscribers on the previous terms until they are changed or terminated in the established manner. This edition does not cancel rights the User has already acquired.

2.5. The methods of signing in and confirming contact details depend on the country and the availability of features and include, among others, phone, email, password, Google or Apple. The User ensures access to the specified contacts in order to receive notifications and recover the account.

3. Wraxa Sites

3.1. An active Sites subscription enables the creation of a website, the editing tools provided for by the plan, and the publication and hosting of the website. AI operations additionally consume tokens. Payment for access does not mean an unlimited number of generations, AI edits, resources or websites.

3.2. Under the basic current plan, one active website per account is permitted. Additional active websites may be created only if a corresponding offer of the Provider is available. The subscription is granted for the Sites product within this limit and is not taken out anew for each publication action.

3.3. The User independently determines the content of the website, checks the result, initiates publication and is responsible for the settings of the User's domain and third-party integrations. Connecting a domain does not transfer ownership of it to the Provider. Registration and renewal of the User's own domain, external services and fees are paid for separately, unless their inclusion is expressly stated at the time of purchase.

3.4. When paid access ends without renewal, creation, paid editing and publication may be restricted, and hosting of the website may be suspended. Availability of the published website after the end of the period is not guaranteed. Any technical period allowed for repeat payment is not a new trial period and does not create a right to indefinite hosting.

3.5. The Provider is not the seller, advertiser, manufacturer of goods or provider of services offered on the User's websites, and is not a party to transactions with their visitors. The User is independently responsible for the characteristics and prices of goods, licenses, taxes, order fulfillment, returns, advertising, the mandatory documents of the website and the processing of the data of the User's customers.

3.6. The acceptance of inquiries and payments and the connection of external systems are available only to the extent implemented. The rules of the bank, the acquirer, the domain registrar and other services apply separately to the respective relationships. The Provider does not guarantee that the User will be approved by such services, nor does it guarantee indexing of the website, search rankings or the number of sales.

4. Wraxa Visuals and AI Results

4.1. Depending on the plan and the availability of features, Visuals provides tools for generating and editing images and photographs, virtual photo shoots, product cards, texts and posts, content plans, scripts, video, animation and voice-over, as well as for working with references, character personas and social media materials. The specific set of features and the available models are determined by the offer at the time of purchase and by the interface.

4.2. Video is a section of Visuals. A subscription does not guarantee access to all models, unlimited video duration or a fixed number of finished materials. Token consumption depends on the operation, the model, duration, resolution, the number of variants and other displayed parameters.

4.3. The User gives tasks, provides source materials and independently decides which results to save, download, publish and use in advertising. The technical ability to create material does not confirm its lawfulness, accuracy or admissibility on a third-party platform.

4.4. AI results are probabilistic in nature. Fictitious facts, text errors, distortions of appearance, voice, anatomy, logos and product characteristics, artifacts, coincidences with other parties' materials and deviations from the reference are possible. The Provider does not guarantee exact resemblance, uniqueness, eligibility for copyright protection, the absence of any third-party claims, or conformity with subjective expectations.

4.5. Before use, the User checks the result, the rights to it, the accuracy of statements and its fitness for purpose. In product cards, the actual characteristics, contents of the set and appearance must be checked; a generated scene must not mislead the buyer. An AI result does not constitute professional medical, legal or financial advice.

4.6. When distributing results, the User complies with the requirements for advertising, disclosure of the use of AI, synthetic images and voices, and the rules of social networks and marketplaces. It is prohibited to remove labeling required by law or to present a synthetic recording as authentic evidence of a real event. The Provider retains the obligations regarding disclosure, labeling and lawfulness of results that the law expressly imposes on the owner or holder of an AI system.

4.7. Wraxa technical watermarks may indicate unpaid or limited access. Obtaining a version without such a mark depends on payment and the terms of the feature. Removal of a commercial mark does not cancel the mandatory AI disclosure and does not confirm that all rights to the material are held.

4.8. Analysis of public pages, posts and references serves to prepare ideas within the limits of lawful use. The User is not entitled to copy other parties' works, pass off other parties' content as the User's own, or circumvent access restrictions. Connecting an external account and publishing on its behalf are permitted only where the necessary authority is held.

5. Plans, Terms and Payments

5.1. As of the date of this edition, the basic Sites plan includes one active website and 100 tokens per monthly period; the basic Visuals Pro plan includes 100 tokens per monthly period without access to Sites. Prices may be set in different currencies; this does not give a right to choose the conversion rate independently. The applicable price, currency and content of a specific purchase are displayed before payment. Current prices, plan contents and token packs are published on the pricing page: <https://wraxa.ai/pricing>.

5.2. If an offer of one-time access to Visuals is available, it includes 25 tokens and access for one month, is granted once per account and is not renewed automatically. Once the quota has been used up, further paid generations require an appropriate subscription; the one-time access itself does not entitle the User to purchase additional token packs and does not include Sites.

5.3. The monthly billing period is determined by the calendar interval of the payment provider and the dates shown in the personal account; it is not necessarily equal to 30 days. Other periods are possible only if expressly offered at checkout. The term begins after payment is confirmed and access is activated, unless a different date is expressly agreed at the time of purchase.

5.4. Payment is accepted through an available payment provider, including TipTopPay, or through an app store. The User confirms the right to use the means of payment. The full card details and the security code are entered in the provider's payment form; the Platform uses the payment and payment method identifiers received from the provider.

5.5. The access service is rendered during the paid period as the ability to use the product is provided. The start of the period does not mean that the entire future term of the service has already been rendered. Non-use of the available features does not automatically extend the period and does not release the User from payment, subject to the refund rules and mandatory provisions of law.

5.6. Paid features are activated after the payment is confirmed. Linking a card or a bank authorization without confirmed payment does not in itself constitute a purchase of access. If activation is delayed, the User contacts support, providing the payment identifier. Fees of the User's bank and its currency conversion are determined by the bank. Payments to the Provider and mandatory additional charges are disclosed at checkout; separate paid services are not activated without consent.

5.7. A plan change is carried out according to the displayed calculation: an upgrade may require an additional payment for the remainder of the term, while another type of transition may take effect from the next period. The access, term and quota after the transition are specified before confirmation. The purchase of one product does not transfer or cancel the subscription to another.

5.8. Prices of in-app purchases made through the App Store or Google Play may differ from the prices on the website, taking into account the fees of Apple or Google and the pricing rules of the relevant store. In such a case, the price displayed by the app store before payment applies.

6. Auto-Renewal and Termination of Access

6.1. A periodic subscription may be renewed automatically, with the price of the next period charged again, only with the User's consent given at checkout. The product, the amount and the frequency of charges are disclosed before payment. The one-time access under clause 5.2 is not a recurring subscription.

6.2. Auto-renewal of the selected product may be turned off in the subscription management section or, if cancellation is technically unavailable, through support. If an error message is displayed, the action should be repeated or support should be contacted. Cancellation is confirmed by the Platform or the provider. Cancelling Sites does not cancel Visuals, and vice versa; a cancellation request received by the Provider in good time shall be executed regardless of any technical failure of the interface.

6.3. After auto-renewal is turned off, access is retained until the end of the paid term, unless a refund has been processed or a lawful ground for restriction has arisen. No further charges are made under a cancelled subscription. A charge already made is considered under section 8. Signing out of the account, deleting the application and ceasing use do not in themselves constitute cancellation of the subscription.

6.4. Renewal may fail if funds are insufficient or the bank declines the payment. Repeat payment attempts are made within the limits of the agreed authorization and the provider's rules. An unsuccessful payment does not give the right to the free continuation of services after access ends.

6.5. For purchases through the App Store or Google Play, subscription management and payment requests are also handled under the rules of the relevant store. If the payment was received by the store, a refund request is submitted through its procedures; the User's mandatory rights are retained.

6.6. Price changes and a material reduction of the core paid features do not apply retroactively to the current period. The Provider notifies the User of material changes for the next period through the personal account or the specified contacts at least 7 calendar days in advance, giving the opportunity to decline renewal. Where the law or the payment provider requires new consent to charges, it is requested separately.

7. Tokens and Transaction Records

7.1. Tokens (referred to in previous documents as Wraxa credits) are internal units for recording the use of AI. They are not money, a deposit, electronic money, cryptocurrency or a security, do not generate income, and are not used to pay for a subscription. The transfer and sale of tokens are not permitted unless the Platform expressly offers such a feature.

7.2. The shared balance includes the available quotas of the Sites and Visuals subscriptions and purchased tokens. Each subscription has its own accrual period. Upon each renewal of a subscription, the remainder of its included quota is replaced by the quota for the new period rather than added to it. The renewal of one product does not reset the quota of the other product or a purchased pack.

7.3. The available quota of the subscription that renews earlier is spent first, then other available included quotas, and after them purchased tokens. The shared balance does not unlock a product's paid features without appropriate active access to that product.

7.4. Purchased packs are not reset upon the ordinary renewal of a subscription and are retained until used, for as long as the account exists, subject to lawful refunds and termination of the agreement. Use of the balance after the subscription ends depends on access to the feature. The remaining balance does not entitle the User to free renewal, transfer to another account or exchange for money.

7.5. Packs are available subject to an appropriate active paid subscription. A trial period, expired access or a one-time offer alone do not entitle the User to purchase a pack. The price, size and limitations are displayed at the time of purchase. The consumption for a specific operation is determined by its type and parameters according to the displayed calculation or the pricing rules available before launch. Examples of the number of photos or videos are not a guaranteed quota under all settings.

7.6. Changing a task, regeneration and a new variant may be separate paid operations, including where the previous technically completed result was subjectively unsatisfactory. This does not preclude claims in the event of an objective defect in the service or a breach of the agreed parameters.

7.7. In the event of a confirmed technical failure where an operation paid for with tokens was not performed and no usable result was provided, the Provider reviews the operation and restores the erroneously debited tokens or provides another remedy for the breach provided for by law. The User reports the task details to support. The restoration of tokens does not constitute their exchange for money.

8. Refunds

8.1. For purchases under this edition, the Provider grants a voluntary refund for a subscription, one-time access or a token pack if both of the following conditions are met: the request is received within 3 calendar days from the moment the relevant funds were charged, and the User has not spent a single Platform token after that payment.

8.2. Because of the shared balance, any actual spending of tokens after the relevant payment is taken into account, including tokens from the quota of any product or from a previously purchased pack. If at least one token has been used after the payment, no voluntary refund of that payment is granted. The crediting of a quota does not constitute its spending. A confirmed erroneous debit for a technically unperformed operation does not forfeit the right to a refund.

8.3. The three-day period is counted from the date and time of the confirmed charge and amounts to 72 hours. The conditions apply separately to each payment, including a renewal. To submit a request, the User must write to support@wraxa.ai from the account email address or otherwise confirm ownership of the account, and specify the product, the date, the amount and the payment identifier. The password, the full card number and the card security code are not required.

8.4. Upon confirmation of a voluntary refund, the amount of the relevant purchase is refunded, the access associated with it is terminated, the unused tokens of that purchase are revoked, and auto-renewal of the relevant subscription is turned off. Other paid products and separately purchased quotas are not terminated solely because of such a refund.

8.5. If the period has expired or tokens have been used, no voluntary refund is made. Turning off auto-renewal does not in itself constitute a refund request. A change of plans, insufficient sales, the blocking of material by a third-party platform or a subjective assessment of a technically completed result do not create an additional

ground for a voluntary refund.

8.6. The limitations of clauses 8.1–8.5 do not apply to refunds, recalculations and other claims that are mandatory under law, including in cases of non-provision or improper provision of services, erroneous or unauthorized charges, and lawful withdrawal from the agreement with settlement for the services actually rendered and documented expenses, to the extent permitted by law. In such cases, the spending of tokens and the expiry of 3 days are not an unconditional ground for refusal.

8.7. The refund is made to the original means of payment. The Provider sends the instruction to the payment provider within 7 calendar days after the refund is confirmed, unless a shorter mandatory period applies. Crediting also depends on the bank or the app store. Consumer claims are considered within the period established by law, including a reasoned response within 10 calendar days where one is required.

8.8. More favorable refund terms expressly promised and applicable to a specific purchase at the time it was made are retained. This edition does not retroactively shorten the refund period for previous purchases. In the event of a discrepancy with a general information page, the confirmed terms of the purchase, the Offer and mandatory provisions of law apply.

9. Materials and Intellectual Property Rights

9.1. The User's materials include prompts, texts, files, photographs, images of people and goods, audio, voices, video, logos, references, and data of websites and connected accounts. Rights to the source materials remain with their lawful rightholders.

9.2. The User warrants that there is a lawful basis for uploading and using the materials, including processing by AI, technical transfer to contractors, commercial use and publication, where the User instructs such actions. For images and voices of people, permission from the relevant person is required and, for minors, from their legal representative in the cases required by law. Consent to ordinary photography does not automatically mean consent to a synthetic likeness or to advertising on behalf of the person.

9.3. The User grants the Provider a limited non-exclusive right to store, reproduce, transform and process the materials and to technically transfer them to providers only to the extent necessary to perform tasks, ensure security and comply with the law. Public display is carried out on the User's instructions or on another lawful basis. This does not constitute an alienation of the original rights or an unconditional permission to use private materials in the Provider's advertising.

9.4. Within the scope of the rights that the Provider is entitled to dispose of, the User may use the results obtained and paid for for personal and commercial purposes, including websites, advertising and product cards, subject to the law, the rights of third parties and the terms of external components. The emergence of an exclusive copyright in a purely automated result and exclusivity with respect to similar results of other users are not guaranteed.

9.5. The Platform's code, service tools, interface, trademarks and the Provider's own elements are not transferred to the User. Third-party libraries, fonts, music, stock materials and other components retain their licenses. The User complies with their restrictions.

9.6. Independent training of the Provider's own general-purpose models on private content, or its placement in the Provider's public portfolio, requires a separate proper basis and, where necessary, consent. The transfer of a task to an external AI provider is also governed by the Privacy Policy; the Offer is not a promise that providers will not process or store data at all.

10. Rules of Use and Responsibility for Content

10.1. The User is responsible for the lawfulness of tasks, source materials, the selected result and its subsequent use, the content of websites and posts, advertising and relations with the User's customers. The Provider provides a processing tool and does not become the author of the User's statements, the seller of the User's goods or a participant in the User's advertising campaign merely by providing access.

10.2. The following are prohibited: unlawful content, sexual exploitation of minors, non-consensual intimate images, fraudulent and phishing materials, threats, incitement to violence, malicious code, violations of privacy and intellectual property rights, as well as use for other purposes prohibited by law.

10.3. The following are prohibited: deceptive use of another person's identity and voice, fabricated evidence, false reviews and endorsements on behalf of real people without authority, unlawful data collection, circumvention of protections and payment restrictions, unauthorized access, resale of access outside the permitted offer, and load that disrupts the operation of the Platform.

10.4. Filters and any review do not constitute prior legal approval of all materials. The Provider is entitled to refuse a prohibited request, restrict distribution, request confirmation of rights or remove unlawful material to the extent necessary. The Provider's own mandatory obligations under law are retained.

10.5. A violation may be reported to support@wraxa.ai, stating the link to or identifier of the material, the nature of the violation, confirmation of rights and a contact. The Provider reviews the report, temporarily restricts access where necessary, requests explanations and complies with lawful demands of public authorities. The User may submit objections, except where the law prohibits disclosure of information.

10.6. To the extent permitted by law, the User compensates the Provider for documented losses and reasonable legal costs arising from justified third-party claims directly caused by the User's culpable breach of the law, of warranties regarding rights, or of the Offer. The Provider notifies the User of the claim and gives the opportunity to participate in its settlement. Losses resulting from the Provider's own breach are not shifted to the User; no automatic penalties are established.

11. Availability, Data and Limits of Liability

11.1. The Provider provides the paid core features and takes reasonable measures to operate and protect the Platform. Maintenance, updates, queues, model changes and temporary failures are possible. Continuous availability without interruption and a specific completion time for any generation are not guaranteed, unless a separate agreement expressly establishes them.

11.2. The operation of external models, banks, social networks, registrars, communications and app stores depends on third parties. The Provider does not guarantee that their rules will remain unchanged or that their services will be uninterrupted, but in the event of a failure it takes reasonable measures and provides the

remedy of the consequences provided for by the agreement or by law. Engaging a contractor does not release the Provider from the liability that the law imposes on it.

11.3. The Provider does not guarantee revenue, profit, return on advertising spend, the number of followers, moderation approval, the absence of any coincidences in AI results, or fitness for an undisclosed special purpose. The User assesses the commercial and legal consequences and checks the result before publication.

11.4. To the extent permitted by law, the Provider does not compensate lost profit and indirect losses resulting from the User's independent actions, the content of the User's publications, decisions of the User's customers and circumstances for which the Provider is not responsible. The causal link, the grounds and the amount of a claim are established in accordance with the law; the Platform does not insure the User's commercial risks.

11.5. For business use, where the law permits such a limitation, the Provider's aggregate contractual liability with respect to the affected product is limited to the amount paid for it for the last paid period and the cost of the token packs affected by the dispute. The limitation does not apply to mandatory refunds for services not rendered, intent, gross negligence, harm to life and health, personal data breaches and other cases where it is prohibited by law. The lawful rights of a consumer are not limited by this clause.

11.6. The Platform is not a permanent archive. The User keeps the necessary copies by available means. Deletion of a website, material, content plan or account may be irreversible to the extent described in the interface. Recovery after a confirmed deletion is not guaranteed; the Provider's obligations regarding the safekeeping and protection of data are retained.

11.7. Personal data retention periods and requests for deletion are governed by the Privacy Policy. The end of a subscription does not mean immediate deletion of the account; the existence of stored files is not a promise of indefinite free storage.

12. Restriction of Access and Amendment of the Agreement

12.1. The Provider is entitled to restrict a feature, a publication or an account in the event of a breach of the law or the Offer, a justified claim of a rightholder, a security threat, non-payment or a mandatory demand of a public authority. Where possible, proportionate measures and notification stating the reason are applied; urgent restriction is permitted where delay poses a risk or where the law prohibits notification.

12.2. In the event of a material or repeated breach, the agreement may be terminated in accordance with the procedure established by law. Objections are sent to support. Restriction of access does not mean the automatic forfeiture of all funds paid: mutual settlements, expenses and compensation for damage are determined by law and section 8.

12.3. The User is entitled to stop using the Platform, cancel renewal and request termination of the agreement or deletion of the account through support. Upon deletion, it is verified that auto-renewal of each product and app store purchases have been stopped. The Provider terminates the payment instructions under its control when processing a confirmed request; mandatory retention of certain records may continue in accordance with the law.

12.4. A new edition bearing its date is published at <https://wraxa.ai/documents/oferta.pdf>. For future purchases, the edition provided at checkout applies. Material changes to active subscriptions are introduced with notice under clause 6.6; continued use does not replace separate consent where the law requires it. Changes made for security purposes or to comply with a mandatory legal requirement are introduced within the necessary time.

12.5. If a paid service is terminated at the Provider's initiative without a breach by the User, a settlement is made for the unrendered portion and other compensation is provided in the cases established by law. The provisions on settlements, rights to materials, confidentiality and liability for breaches committed survive the termination of access to the extent applicable.

13. Requests and Information about the Provider

13.1. The law of the Republic of Kazakhstan applies, taking into account the mandatory rules applicable to a specific User. Claims are sent to support@wraxa.ai or to the legal address. A request must make it possible to identify the claimant and the disputed service; only necessary information is requested. A response is provided within the time limits established by law.

13.2. Disputes are considered by a competent court under the rules of jurisdiction established by law. The consumer's right to apply to an authorized body or to choose a court provided for by law is retained. The invalidity of an individual provision does not cancel the remaining lawful terms.

13.3. The Russian version is the original; translations are provided for convenience, unless mandatory law requires otherwise. More favorable confirmed promises applicable to a specific purchase are taken into account under clause 8.8.

Name: Limited Liability Partnership «WRAXA».

BIN: 250940012660.

Legal address: Republic of Kazakhstan, city of Almaty, Bostandyk district, Nur Alatau microdistrict, Balzhan Boltirikov street, building 9, postal code 050045.

Official websites: <https://wraxa.ai> and <https://visuals.wraxa.ai>.

Support and claims: support@wraxa.ai.